

# BABYGROWZ

## Terms & Conditions

These conditions apply to all services provided by Babygrowz®

1. Babygrowz® provides an enriching development programme for babies and children from pre birth to the age of two years whilst offering parents information about their developing infant/toddler. Parents/carers are expected to support that aim and must be in attendance throughout each Babygrowz® class.
2. Babygrowz® reserves the right to cancel your/your child's place at the class teacher's discretion. In such circumstances, a full refund will be given for classes not attended.
3. Please do advise your class teacher if you or your child will be absent from any class. There are no refunds for temporary absence from classes (such as holidays/sickness).
4. Your child will benefit most from the play classes by you remaining focused on the class and proactively encouraging your child's participation and appropriate behaviour. If your child becomes extremely upset or agitated, please withdraw from the session until calm again. Practising and consolidating class work at home will help you to enjoy your time together and benefit your child's development.
5. All children must be accompanied in the play classes by either a parent or nominated carer. Details of any parent/carer who will/may be attending classes with your child must be provided on the registration form
6. Class numbers are strictly limited and places will not be confirmed until relevant payment is received. Babygrowz® reserves the right to offer an alternative class when the chosen class is full or to put your details on a waiting list
7. Parents and children should not attend classes if they are ill and in particular if they are suffering from any illness that could be passed on to other children or their parents/carers. You should advise your class teacher if your child has developed an illness having attended any Babygrowz® class. Some parents/carers are pregnant and need to be able to make informed decisions about attending classes (such as in the case of German measles).
8. In the event of a class being cancelled due to teacher illness alternative arrangements will be made or a credit note given.
9. Babygrowz® will retain your details on a confidential database for Babygrowz® administration and in-house mailings. Your information will not be passed on to any third party.
10. Fees include tuition, handouts and use of Babygrowz® equipment.
11. Classes begin and end promptly so children and their parent/carer should aim to arrive in the venue at least five minutes before the class is due to start. Social Times are for your comfort: please use them.
12. As a courtesy to other parents we ask that mobile phones are switched off during the class. Please discuss with the class teacher in exceptional circumstances.



## PLAY CLASS BOOKING FORM

BABY'S NAME..... D of B.....

YOUR NAME.....

ADDRESS.....

POSTCODE..... EMAIL .....

HOME PHONE..... MOBILE PHONE.....

COURSE DATES 1st choice..... 2nd choice.....

COURSE VENUE 1st choice..... 2nd choice.....

AGE GROUP      Newborn/Rollers & Sitters/Creepers & Crawlers/Cruisers & Toddlers

SPECIAL INFORMATION.....

How did you hear about Babygrowz®?.....

I have read and agree to the Babygrowz® Terms & Conditions. I understand that the personal information I have provided is for Babygrowz® use only and will not be passed to a third party. I am happy to receive information about Babygrowz® classes and events by post, email or telephone (tick here if you would rather not receive info.....).

I do/do not (delete as necessary) give permission for my child to be photographed or videoed during a class and for these photo's or videos to be used on the Babygrowz website or promotional material or for internal use.

SIGNED..... PRINT NAME.....

DATE.....

Cost of your course is due in full at end of trial class. Fee includes tuition, use of equipment & handouts.